PUBLIC ROUTES

| Ref. no 1 2 3 4 5 6 7 | Service Location A5 A5 A5 B1 B2 B2 B2 B2 | USAGE 1 1 1 1 1 1 1 1 | ACCEPT DAY / TIME 2 2 2 2 0 2 2 2 2 | Q2 Comment included 0 0 0 0 0 0 0 0 | ACCEPT 3-weekly 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Q3 Comment included 0 0 0 0 0 0 0 0 0 0 | General Comment included 1 0 0 0 0 0 | Q2 COMMENT on DAY / TIME | Q3 COMMENT ON SCHEDULE | GENERAL COMMENTS VERY GOOD - ESPECIALLY PERSONNEL | POSTCODE SL6 2PD SL6 2PD SL6 2NX SL6 6NU SL6 5DJ SL6 5DZ SL6 5DH |
|--|--|---|---|---|---|---|--|---|------------------------|--|---|
| 8 9 10 11 12 13 14 15 16 | B2 B2 B2 B3 B3 B3 B3 B3 B3 B3 | 1 1 1 1 0 1 1 2 1 | 2 2 2 2 2 1 2 1 2 2 | 0 0 0 0 0 0 0 | 1 1 1 1 1 1 1 1 1 | 0 0 0 0 0 0 0 | 1 1 0 0 0 0 0 | | | I HAVE ALWAYS HAD EXCELLENT SERVICE FROM THE MOBILE LIBRARY. THANK YOU GREAT ASSETT. A GREAT SERVICE! | SL6 5DN SL6 5AB SL6 5HY SL6 5LA SL6 5JU SL6 5JU SL6 5JU SL6 5JU SL6 5JU SL6 5JU SL6 5JU |
| 18 19 20 21 22 | B5 B6 B6 B7 C3 | 1 1 1 1 1 | 2 2 2 2 2 2 | 0 0 0 0 0 | 1 1 1 1 1 | 0 0 0 0 0 0 | 1 0 0 0 0 0 0 1 | | | VERY HELPFUL GOOD SELECTION OF BOOKS, HOPE THIS CONTINUES | SL6 6HH SL6 6JQ SL6 6EN SL6 3NR SL6 0JZ RG10 0JB |
| 24 25 26 27 | C5 C6 D1 D2 | 1 1 1 1 | 2 2 2 2 | 0 0 0 0 | 1 1 1 1 | 0 0 0 | 0 0 0 | PLEASE DO KEEP THE SERVICE | | THE SERVICE IS A LIFELINE TO PEOPLE WHO CANNOT GET INTO THE TOWN LIBRARY AND IT WOULD BE VERY SAD TO SEE IT EN IT IS VERY WELL MANNED AT | SL6 5LH SL6 6QZ SL6 7JA SL6 5BQ |
| 29 30 31 32 33 34 35 36 37 38 39 40 | D3 D4 D4 D5 C7 C7 E1 E2 E2 E2 E2 E11 | 1 1 1 1 1 1 1 1 1 1 1 | 2 2 2 2 2 2 2 2 1 1 2 1 2 | 1 0 0 0 0 0 0 0 0 | 1 | 0 0 0 0 0 0 0 0 | 1 0 0 0 0 0 0 0 0 | PLEASE DO KEEP THE SERVICE GOING PLEASE CONTINUE WITH THIS EXCELLENT SERVICE, ESPECIALLY AS I AM AN OAP. | | SEE IT END. IT IS VERY WELL MANNED AT PRESENT THIS IS A MOST VALUABLE SERVICE WITH SUCH A PLEASANT AND HELPFUL DRIVER / ASSISTANT SO PLEASE CONTINUE AS SOME OF US STILL LIKE TO READ BOOKS. | SL6 8HU SL6 1YZ SL6 1YZ SL6 1YZ SL4 4HH RG9 4DG RG10 9YS RG10 8QS SL6 5NN SL6 5NL SL6 5NN SL6 5NN SL6 7PN |

| 41 42 43 44 45 46 47 | E6 E6 E10 E10 E11 E11 E11 | 1 1 1 1 1 1 1 | 1 2 2 2 2 2 2 2 2 2 | 0 0 0 0 0 1 | 1 1 1 1 1 1 | 0 0 0 0 0 0 | 0 0 0 0 0 0 | AS LONG AS IT CONTINUES! | SL6 9AW SL6 9AW SL6 7UR SL6 7UR SL6 7HH SL6 7PN SL6 7PN SL6 7PN |
|--|---|---|--|--|--|----------------------------|--|--|--|
| 49 | F2 | 1 | 0 | 0 | 0 | 0 | 1 | THE SERVICE IS VERY GOOD AND MOST | SL6 7UN |
| 50 | G1 | 1 | 2 | 0 | 1 | 0 | 1 | PLEASE DON'T STOP THE MOBILE LIBRARY FROM COMING. THE LIBRARIAN IS VERY | SL6 5AG |
| 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 | G1 G2 G3 G3 G3 G4 G5 G6 G7 G7 G7 G8 G9 G9 G9 G10 G10 G10 A5 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 1 1 2 2 1 2 1 1 1 1 2 1 1 2 1 2 1 2 1 2 | 0 0 0 0 0 0 0 0 0 0 0 0 | 3 1 1 1 1 2 1 1 1 2 1 1 1 1 1 1 1 1 1 1 | | 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | HELPFUL BOOKS WHICH ARE ORDERED TAKE A LONG TIME TO ARRIVE. GOOD PEOPLE ON THE VAN. TIME OK - MORE OFTEN THAN EVERY | SL6 4LG SL6 4RW SL6 4NJ SL6 4NS SL6 4NR SL6 3AK SL6 3JN SL4 5PU SL4 5TH SL4 5TS SL6 2PJ SL6 2PJ SL6 2AS SL6 2AS SL6 2AS SL6 2AS SL6 2AS SL6 2AS SL6 2AS SL6 2AS |
| 72 | B5 | 1 | 3 | 1 | 2 | 1 | 1 | 3 WEEKS PREFERRED TOO FEW BOOKS AVAILABLE ILIKE IT AND DON'T WANT TO LOSE IT. IF THE MOBILE CAN ONLY VISIT EVERY 3 WEEKS SO BE IT - BETTER THAN NO ONE CAN ALWAYS CHOOSE MORE MOBILE AT ALL!!!. IT WOULD BE AN | SL6 6HH |
| 73 74 75 76 77 78 79 | G9 E5 | 1 1 | 1 2 | 0 | 1 1 | 1 0 | 1 | BOOKS TO COVER 3 WEEKS. ENORMOUS LOSS TO ME PERSONALLY. | SL6 2AT SL6 9LX |

HOMES ROUTES

| Ref. | | | ACCEPT | Q2 Comment | ACCEPT 3- | Q3 Comment | General Comment | | | | |
|--------|------------------|-------|------------|------------|-----------|------------|--------------------|---|--------------------------|--|--------------------|
| no | Service Location | USAGE | DAY / TIME | included | weekly | included | included | Q2 COMMENT on DAY / TIME | Q3 COMMENT ON SCHEDULE | GENERAL COMMENTS | POSTCODE |
| 1 2 | HS1-1 HS1-1 | 1 | 1 2 | 0 0 | 1 1 | 0 0 | 0 0 | | | | SL4 4AE SL4 4BE |
| 3 | HS1-1 | 1 | 1 | 0 | Ö | 0 | 0 | | | | SL4 4YS |
| 4 | HS1-2 | 1 | 1 | 0 | 1 | 0 | Ö | | | | SL3 9JZ |
| | | · | · | • | | - | - | | | AS A VOLUNTEER I SOMETIMES FIND IT DIFFICULT TO COLLLECT BOOKS EVERY 3RD TUESDAY. WOULD APPRECIATE ALTERNATIVE TIMES / DATES TO AVOID HAVING TO COLLECT DOUBLE AMOUNTS I | F |
| 5 | HS1-3 | 1 | 1 | 0 | 0 | 0 | 1 | | | I'M AWAY. | SL6 3EP |
| 6 | HS2-1 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 3TP |
| 7 | HS2-1 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 3TP |
| 8 | HS2-1 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 3TP |
| 9 | HS2-1 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 3TP |
| 10 | HS2-2 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 3SD |
| 11 | HS2-3 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 4JF |
| 12 | HS2-3 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 4JF |
| 13 | HS2-3 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 4JF |
| 14 | HS3-2 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 3XB |
| 15 | HS3-2 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 3XB |
| 16 | HS3-4 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 6JQ |
| 17 | HS3-5 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 8AL |
| 18 | HS3-6 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 7YW |
| 19 | HS3-6 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 7YW |
| 20 | HS3-6 | 0 | 0 | 0 | 0 | 0 | 0 | | | | SL6 7YW |
| 21 | HS3-7 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 7NX |
| 22 | HS3-7 | 1 | 1 | 0 | 1 | 0 | 0 | LVANAGOD AN IDCINIC LIONAE TAKE | | | SL6 7NX |
| 23 | HS4-2 | 1 | 3 | 1 | 1 | 0 | 1 | LYNWOOD NURSING HOME TAKE RESIDENTS TO WAITROSE ON TUESDAY FOR 9 - 10.30. FRIDAY MORNING IS THE ONLY DAY ON WHICH WE ARE TAKEN SHOPPING | | NOW TOLD IT'S FRIDAY AND AGAIN WE ARE NOT HERE UNTIL NOON. | SL5 0EE |
| 0.4 | 1104.0 | 4 | | _ | • | _ | | - AFTER 12 NOON WOULD BE | WE ALREADY HAVE A 3-WEEK | THIS IS A VITAL SERVICE FOR THE | |
| 24 | HS4-2 | 1 | 3 | 1 | 0 | 1 | 1 | BETTER. UNABLE TO ATTEND DUE TO | SCHEDULE | ELDERLY RETURN FROM SHOPPING 12 NOON. IN | SL5 0AQ |
| 25 | HS4-2 | 1 | 3 | 1 | 1 | 0 | 1 | COMMUNAL SHOP | | THURSDAY OR FRIDAY AFTERNOON. | SL5 0AQ |
| 26 | HS4-3 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL5 7LZ |
| 27 | HS4-3 | 1 | 1 | 0 | 1 | 0 | 1 | | | I LOOK FORWARD TO SEEING THE FAMILIAR VAN | SL5 7LZ |
| 28 | HS5-2 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL4 5AL |
| 29 | HS5-2 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL4 5AL |
| 31 | HS5-2 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL4 5AL |
| 32 | HS5-2 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL4 5AL |
| 33 | HS5-2 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL4 5AL |
| 34 | HS5-3 | 1 | 2 | 0 | 1 | 0 | 0 | | | | 0 |
| 35 | HS5-3 | 1 | 2 | 0 | 1 | 0 | 0 | | | | 0 |
| 36 | HS5-5 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL4 5DP |
| 37 | HS5-5 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL4 5DP |
| 38 | HS5-5 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL4 5DP |
| 39 | HS5-6 | 1 | 2 | 0 | 1 | 0 | 0 | | | | 0 |
| 40 | HS5-7 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 2BA |

| 41 42 43 44 45 46 47 48 49 50 | HS5-7 HS5-8 HS5-8 HS5-8 HS5-8 HS7-1 HS7-2 HS7-2 HS7-2 | 1 1 1 1 1 1 1 1 1 | 1 2 2 2 2 2 2 2 2 3 3 3 | 0 0 0 0 0 0 0 1 1 | 1 1 1 1 1 1 1 1 | 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 | CANNOT DO TUESDAYS CANNOT USE TUESDAY | SL- SL- SL- SL- SL- | 4 2BA 4 2BA 4 3NT (6 9DT 6 7AX 6 7AX 6 7AX |
|--|--|--|--|---|--|---------------------------------|---------------------------------|---|---|--|
| 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 | HS7-3 HS9-2 HS9-2 HS9-2 HS9-3 HS9-3 HS10-1 HS10-1 HS10-2 HS10-2 HS10-2 HS10-2 HS10-2 HS10-4 HS10-4 HS10-4 HS10-4 HS10-4 HS10-4 HS10-5 HS10-5 HS10-5 | 2 1 1 1 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1 | 2 1 1 1 1 0 1 1 1 1 1 1 1 1 1 1 | 0 | 1 1 1 1 1 1 0 1 1 1 1 1 1 1 1 1 | | | | COMPLETED BY WARDEN ON BEHALF OF RESIDENTS SLI SLI SLI SLI SLI SLI SLI SLI SLI S | 6 9LN 6 1PQ 6 1PQ 6 1PQ 6 1PQ 6 4EP 5 7BE 5 7BE 5 7BE 5 7BE 5 7BE 5 9XA 5 9XA 5 9XA 5 9XA 5 9XA 5 9XA 5 9XY 5 9JW 5 9JW 5 9JW 5 9DF 5 9DF 5 9DF |
| 74 | HS7-3 | 2 | 2 | 1 | 1 | 0 | 1 | I CAN COLLECT AND CHOOSE FOR OTHERS WHO MAY BE UNAVAILABLE ON THE DAY. | THANK YOU SO MUCH MR HINCHLIFFE FOR SETTING UP THIS SERVICE FOR ALL AT PEYTON HOUSE. WE ARE VERY GRATEFUL & VERY HAPPY WITH THIS. 1. CHOICE OF BOOKS / TAPES / CDS WILL BE DEPLETED. 2. LOCATION AT ALTWOOD: WILL THERE BE PARKING FACILITIES WITH EASY ACCESS TO MOBILE LIB VEHICLE? 3. IF WE AS VOLUNTEERS ARE TO BE GIVEN | 6 9LN |
| 75 76 77 78 79 | HS1-0 | 3 | 3 | 0 | 1 | 0 | 1 | TIME; TIME LIMIT FOR THE PERIOD OF COLLECTION WOULD COINCIDE WITH END OF THE SCHOOL DAY i.e. 15.40pm | AN ALTERNATIVE LOCATION FOR COLLECTING BOOKS AT MAIDENHEAD LIB PARKING WITHIN THIS VICINITY COULD PROVE TO BE RESTRICTIVE. WILL THE REQUEST FOR USE OF SUCH A FACILITY BE EASILY ACCESSED? SL | 6 5JN |

| Count of ACCEPT DAY / TIME | EPT DAY / T | IME | | | |
|----------------------------|--------------|------------|-------------|--------------|------------------|
| | not affected | happy with | not happy | | |
| Service Location | by change | change | with change | not answered | Grand Total |
| A5 | | 4 | | | 4 |
| B1 | | | | 1 | 1 |
| B2 | | 6 | | | 6 |
| B3 | 2 | 4 | | | 6 1 |
| B4 | | 1 | | | 1 |
| B5 | | 1 | 1 | | 2 |
| B6 | | 2 | | | 2 2 |
| B7 | | 1 | | | 1 |
| C3 | | 2 | | | 2 |
| C5 | | 1 | | | 1 |
| C6 | | 1 | | | 1 |
| C7 | | 2 | | | 2 |
| D1 | | 1 | | | 1 |
| D2 | | 1 | | | 1 |
| D3 | | 2 2 | | | 2 2 |
| D4 | | 2 | | | 2 |
| D5 | | 1 | | | 1 |
| E1 | | 1 | | | 1 |
| E10 | | 2 | | | 2 5 4 |
| E11 | | 5 | | | 5 |
| E2 | 3 | 1 | | | 4 |
| E5 | | 1 | | | 1 |
| E6 | 1 | 1 | | | 2 |
| F2 | | | | 1 | 2 1 2 3 |
| G1 | 1 | 1 | | | 2 |
| G10 | 1 | 2 | | | |
| G2 | 1 | | | | 1 |
| G3 | 1 | 3 | | | 4 |
| G4 | | 1 | | | 1 |
| G5 | 1 | | | | 1 |
| G6 | 1 | | | | 1 |
| G7 | 3 | | | | 3 1 |
| G8 | | 1 | | | 1 |
| G9 | 4 | 1 | | | 5 |
| Grand Total | 19 | 52 | 1 | 2 | 74 |

| t of ACCEPT 3-w | CEPT 3-we | ekly | | | |
|------------------|-----------|-----------------|---------------|------------|------------------|
| | | | do NOT accept | | |
| | not | accept 3 weekly | 3-weekly | | Grand |
| Service Location | answered | schedule | schedule | don't know | Total |
| A5 | | 4 | | | 4 |
| B1 | | 1 | | | 1 |
| B2 | | 6 | | | 6 |
| B3 | | 6 | | | 6 |
| B4 | | 1 | | | 1 |
| B5 | | 1 | 1 | | 2 2 1 |
| B6 | | 2 | | | 2 |
| B7 | | 1 | | | 1 |
| C3 | | 2 | | | 2 |
| C5 | | 1 | | | 1 |
| C6 | | 1 | | | 1 |
| C7 | | 2 | | | 2 |
| D1 | | 1 | | | 1 |
| D2 | | 1 | | | 1 |
| D3 | | 2 2 | | | 2 |
| D4 | | 2 | | | 2 2 1 |
| D5 | | 1 | | | |
| E1 | | 1 | | | 1 2 5 4 |
| E10 | | 2 | | | 2 |
| E11 | | 5 | | | 5 |
| E2 | | 4 | | | |
| E5 | | 1 | | | 1 |
| E6 | | 2 | | | 2 |
| F2 | 1 | | | | 1 |
| G1 | | 1 | | 1 | 2 3 1 |
| G10 | | 2 | | 1 | 3 |
| G2 | | 1 | | | |
| G3 | | 4 | | | 4 |
| G4 | | | 1 | | 1 |
| G5 | | 1 | | | 1 |
| G6 | | 1 | | | 1 |
| G7 | | 2 | 1 | | 3 |
| G8 | | 1 | | | 1 |
| G9 | | 5 | | | 5 |
| Grand Total | 1 | 68 | 3 | 2 | 74 |

PUBLIC ROUTES

| Ref. no 1 2 3 4 5 6 7 | Service Location | USAGE 1 1 1 1 1 1 1 1 1 | ACCEPT DAY / TIME 2 2 2 not answered 2 2 2 | Q2 Comment included 0 0 0 0 0 0 0 0 0 | ACCEPT 3-weekly 1 1 1 1 1 1 1 1 1 | Q3 Comment included 0 0 0 0 0 0 0 0 0 | General Comment included 1 0 0 0 0 0 | Q2 COMMENT on DAY / TIME | Q3 COMMENT ON SCHEDULE | GENERAL COMMENTS VERY GOOD - ESPECIALLY PERSONNEL | POSTCODE SL6 2PD SL6 2PD SL6 2NX SL6 6NU SL6 5DJ SL6 5DZ SL6 5DH |
|--|--|--|--|--|---|--|--|--|------------------------|--|---|
| 8 9 10 11 12 13 14 15 | B2 B2 B2 B3 B3 B3 B3 B3 B3 | 1 1 1 1 ot answere 1 1 2 | 2 2 2 2 2 1 2 1 2 | 0 0 0 0 0 0 | 1 1 1 1 1 1 1 1 | 0 0 0 0 0 0 | 1 1 1 0 0 0 0 | | | I HAVE ALWAYS HAD EXCELLENT SERVICE FROM THE MOBILE LIBRARY. THANK YOU GREAT ASSETT. A GREAT SERVICE! | SL6 5DN SL6 5AB SL6 5HY SL6 5LA SL6 5JU SL6 5JU SL6 5JU SL6 5JU SL6 5JU |
| 17 18 19 20 21 22 | B4 B5 B6 B6 B7 C3 | 1 1 1 1 1 | 2 2 2 2 2 2 | 0 0 0 0 0 | 1 1 1 1 1 | 0 0 0 0 0 | 0 1 0 0 0 | | | VERY HELPFUL GOOD SELECTION OF BOOKS, HOPE THIS | SL6 5HQ SL6 6HH SL6 6JQ SL6 6EN SL6 3NR SL6 0JZ |
| 23 24 25 26 27 | C3 C5 C6 D1 D2 | 1 1 1 1 | 2 2 2 2 2 | 0 0 0 0 | 1 1 1 1 | 0 0 0 0 | 1 0 0 0 0 | | | CONTINUES THE SERVICE IS A LIFELINE TO PEOPLE | RG10 0JB SL6 5LH SL6 6QZ SL6 7JA SL6 5BQ |
| 28 | D3 | 1 | 2 | 1 | 1 | 0 | 1 | PLEASE DO KEEP THE SERVICE GOING PLEASE CONTINUE WITH THIS | | WHO CANNOT GET INTO THE TOWN LIBRARY AND IT WOULD BE VERY SAD TO SEE IT END. IT IS VERY WELL MANNED AT PRESENT THIS IS A MOST VALUABLE SERVICE WITH SUCH A PLEASANT AND HELPFUL DRIVER/ | SL6 8HU |
| 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 | D3 D4 D4 D5 C7 C7 E1 E2 E2 E2 E2 E11 E6 E6 E10 | 1 1 1 1 1 1 1 1 1 1 1 1 | 2 2 2 2 2 2 2 1 1 2 1 2 1 2 2 2 2 2 2 2 | 1 0 0 0 0 0 0 0 0 0 0 0 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 0 0 0 0 0 0 0 0 0 0 | 1 0 0 0 0 0 0 0 0 0 0 | EXCELLENT SERVICE, ESPECIALLY AS I AM AN OAP. | | ASSISTANT SO PLEASE CONTINUE AS SOME OF US STILL LIKE TO READ BOOKS. | SL6 8HU SL6 1YZ SL6 1YZ SL4 4HH RG9 4DG RG10 9YS RG10 8QS SL6 5NN SL6 5NL SL6 5NN SL6 5NN SL6 5NN SL6 5NN SL6 5NN SL6 5NN SL6 5NN SL6 5NN |

PUBLIC ROUTES

| Ref. | | | ACCEPT | O2 Commont | ACCEPT | Q3 Comment | General Comment | | | | |
|----------|------------------|-------|--------------|------------|----------|------------|--------------------|---------------------------------|--|--|----------|
| no | Service Location | USAGE | DAY / TIME | included | 3-weekly | included | included | Q2 COMMENT on DAY / TIME | Q3 COMMENT ON SCHEDULE | GENERAL COMMENTS | POSTCODE |
| 44 | E10 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 7UR |
| 45 | E11 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 7HH |
| 46 | E11 | 1 | 2 | 1 | 1 | 0 | 0 | AS LONG AS IT CONTINUES! | | | SL6 7PN |
| 47 | E11 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 7PN |
| 48 | E11 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 7PN |
| | | • | | - | · | - | - | | | I ENJOY READING AND FIND CARRYING BOOKS BACK DIFFICULT. IF A WEEK IS MISSED IT WILL MEAN A 6-WEEK WAIT | |
| 49 | F2 | 1 | not answered | 0 | 0 | 0 | 1 | | | INSTEAD OF 4. THE SERVICE IS VERY GOOD AND MOST | SL6 7UN |
| 50 | G1 | 1 | 2 | 0 | 1 | 0 | 1 | | | HELPFUL, A MORE FREQUENT CHANGE OF BOOKS WOULD BE APPREACIATED. PLEASE DON'T STOP THE MOBILE LIBRARY FROM COMING. THE LIBRARIAN IS VERY HELPFUL. BOOKS WHICH ARE ORDERED | SL6 5AG |
| 51 | G1 | 1 | 1 | 0 | 3 | 0 | 1 | | | TAKE A LONG TIME TO ARRIVE. | SL6 4LG |
| 52 | G2 | 1 | 1 | 0 | 1 | 0 | Ö | | | TARE A EGING THAIL TO AN COVE. | SL6 4RW |
| 53 | G3 | 1 | 2 | 0 | 1 | 0 | Ō | | | | SL6 4NJ |
| 54 | G3 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 4NW |
| 55 | G3 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 4NS |
| 56 | G3 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 4NR |
| 57 | G4 | 1 | 2 | 0 | 2 | 0 | 0 | | | | SL6 3AK |
| 58 | G5 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 3JN |
| 59 | G6 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 5PU |
| 60 | G7 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 5TH |
| 61 | G7 | 1 | 1 | 0 | 2 | 0 | 0 | | | | SL4 5TS |
| 62 | G7 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL4 5TQ |
| 63 | G8 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 2PJ |
| 64 | G9 | 1 | 1 | 0 | 1 | 0 | 1 | | | GOOD PEOPLE ON THE VAN. | SL6 2AJ |
| 65 | G9 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 2AE |
| 66 | G9 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 2AS |
| 67 | G9 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 2AN |
| 68 | G10 | 1 | 2 | 0 | 3 | 0 | 0 | | | | SL6 2QT |
| 69 | G10 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 2QU |
| 70 | G10 | 1 | 1 | 0 | 1 | 0 | 0 | | | | SL6 2QU |
| 71 | A5 | 1 | 2 | 0 | 1 | 0 | 0 | | | | SL6 2PF |
| | | | | | | | | TIME OK - MORE OFTEN THAN EVERY | | | |
| 72 | B5 | 1 | 3 | 1 | 2 | 1 | 1 | 3 WEEKS PREFERRED | TOO FEW BOOKS AVAILABLE | I LIKE IT AND DON'T WANT TO LOSE IT. IF THE MOBILE CAN ONLY VISIT EVERY 3 WEEKS SO BE IT - BETTER THAN NO | SL6 6HH |
| 73 | G9 | 1 | 1 | 0 | 1 | 1 | 1 | | ONE CAN ALWAYS CHOOSE MORE BOOKS TO COVER 3 WEEKS. | MOBILE AT ALL!!. IT WOULD BE AN | SL6 2AT |
| 73 74 | E5 | 1 | 2 | 0 | 1 | 0 | 0 | | DOUNS TO COVER 3 WEEKS. | ENORMOUS LOSS TO ME PERSONALLY. | SL6 9LX |
| 14 | LJ | ' | 4 | U | 1 | U | U | | | | OLU SLA |

| ACCEPT DA | PT DAY | TIME | | | |
|-------------|----------|--------------|--------|--------|---------------------------------|
| | | | | do NOT | |
| Service | not | not affected | accept | accept | Grand |
| Location | answered | by change | change | change | Total |
| HS1-0 | | | | 1 | 1 |
| HS10-1 | | 3 | | | 3 |
| HS10-2 | | 5 | | | 3 5 5 3 3 |
| HS10-4 | | 5 | | | 5 |
| HS10-5 | | 3 2 | | | 3 |
| HS1-1 | | | 1 | | |
| HS1-2 | | 1 | | | 1 |
| HS1-3 | | 1 | | | 1 |
| HS2-1 | | 4 | | | 4 |
| HS2-2 | | 1 | | | 1 |
| HS2-3 | | 3 2 | | | 3 2 |
| HS3-2 | | | | | |
| HS3-4 | | 1 | | | 1 |
| HS3-5 | | 1 | | | 1 |
| HS3-6 | 1 | 2 | | | 3 2 3 2 5 2 3 |
| HS3-7 | | 2 | | | 2 |
| HS4-2 | | | | 3 | 3 |
| HS4-3 | | 1 | 1 | | 2 |
| HS5-2 | | | 5 | | 5 |
| HS5-3 | | | 2 | | 2 |
| HS5-5 | | | | | 3 |
| HS5-6 | | | 1 | | 1 |
| HS5-7 | | 2 | 1 | | 3 |
| HS5-8 | | | 4 | | 4 |
| HS7-1 | | | 1 | | 1 |
| HS7-2 | | | | 3 | 3 |
| HS7-3 | | | 2 | | 2 |
| HS9-2 | | 4 | | | 4 |
| HS9-3 | 1 | 1 | | | 2 |
| MAIDENHEAD | | | | 1 | 1 |
| Grand Total | 2 | 44 | 21 | 8 | 75 |

| nt of ACCEPT 3-we | ACCEPT 3-weekl | у | | |
|-------------------|----------------|------------------|------------------|--------------------------------------|
| | | | | |
| | | | do NOT accept 3- | |
| Service Location | not answered | schedule | weekly schedule | |
| HS1-0 | | 1 | | 1 |
| HS10-1 | | 3 | | 3 |
| HS10-2 | | 5 | | 5 |
| HS10-4 | | 5 | | 5 3 3 |
| HS10-5 | | 3 | | 3 |
| HS1-1 | 1 | 2 | | |
| HS1-2 | | 1 | | 1 1 |
| HS1-3 | 1 | | | 1 |
| HS2-1 | | 4 | | 4 |
| HS2-2 | | 1 | | 1 |
| HS2-3 | | 3 | | 3 2 |
| HS3-2 | | 2 | | 2 |
| HS3-4 | | 1 | | 1 1 |
| HS3-5 | | 1 | | 1 |
| HS3-6 | 1 | 2 | | 3 2 3 2 5 2 3 1 |
| HS3-7 | | 2 | | 2 |
| HS4-2 | 1 | 2 | | 3 |
| HS4-3 | | 2 5 2 3 | | 2 |
| HS5-2 | | 5 | | 5 |
| HS5-3 | | 2 | | 2 |
| HS5-5 | | 3 | | 3 |
| HS5-6 | | 1 | | |
| HS5-7 | | 3 | | 3 |
| HS5-8 | | 4 | | 4 |
| HS7-1 | | 1 | | 1 1 |
| HS7-2 | | 3 | | 3 |
| HS7-3 | | 2 | | 3 2 4 |
| HS9-2 | | 4 | | |
| HS9-3 | 1 | 1 | | 2 |
| MAIDENHEAD | | | 1 | 1 |
| Grand Total | 5 | 69 | 1 | 75 |

HOMES ROUTES

| Ref. no 1 2 3 4 | Service Location HS1-1 HS1-1 HS1-1 HS1-2 | USAGE 1 1 1 | ACCEPT DAY / TIME 1 2 1 1 | Q2 Comment included 0 0 0 0 | ACCEPT 3- weekly 1 1 0 | Q3 Comment included 0 0 0 0 | General Comment included 0 0 0 | Q2 COMMENT on DAY / TIME | Q3 COMMENT ON SCHEDULE | GENERAL COMMENTS | POSTCODE SL4 4AE SL4 4BE SL4 4YS SL3 9JZ |
|--|--|---|--|--|---|--|--|---|--------------------------------------|--|--|
| 5 6 7 | HS1-3 HS2-1 HS2-1 | 1 1 1 | 1 1 1 | 0 0 0 | 0 1 1 | 0 0 0 | 1 0 0 | | | AS A VOLUNTEER I SOMETIMES FIND IT DIFFICULT TO COLLLECT BOOKS EVERY 3RD TUESDAY. WOULD APPRECIATE ALTERNATIVE TIMES / DATES TO AVOID HAVING TO COLLECT DOUBLE AMOUNTS IF IM AWAY. | |
| 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 | HS2-1 HS2-1 HS2-2 HS2-3 HS2-3 HS3-2 HS3-2 HS3-4 HS3-5 HS3-6 HS3-6 HS3-6 HS3-7 HS3-7 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 0 0 0 0 0 0 0 0 0 0 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 | | | | SL4 3TP SL4 3TP SL4 3SD SL4 4JF SL4 4JF SL6 3XB SL6 3XB SL6 6JQ SL6 8AL SL6 7YW SL6 7YW SL6 7YW SL6 7NX SL6 7NX |
| 23 | HS4-2 | 1 | 3 | 1 | 1 | 0 | 1 | LYNWOOD NURSING HOME TAKE RESIDENTS TO WAITROSE ON TUESDAY FOR 9 - 10.30 FRIDAY MORNING IS THE ONLY DAY ON WHICH WE ARE TAKEN SHOPPIN | | NOW TOLD IT'S FRIDAY AND AGAIN WE ARE NOT HERE UNTIL NOON. | SL5 0EE |
| 24 25 26 | HS4-2 HS4-2 HS4-3 | 1 1 1 | 3 3 2 | 1 1 0 | 0 1 1 | 1 0 0 | 1 1 0 | - AFTER 12 NOON WOULD BE BETTER. UNABLE TO ATTEND DUE TO COMMUNAL SHOP | WE ALREADY HAVE A 3-WEEK SCHEDULE | THIS IS A VITAL SERVICE FOR THE ELDERLY RETURN FROM SHOPPING 12 NOON. IN THURSDAY OR FRIDAY AFTERNOON. | SL5 0AQ SL5 0AQ SL5 7LZ |
| 27 28 29 31 32 33 34 35 36 37 38 39 40 | HS4-3 HS5-2 HS5-2 HS5-2 HS5-2 HS5-2 HS5-3 HS5-3 HS5-5 HS5-5 HS5-5 HS5-6 HS5-6 | 1 1 1 1 1 1 1 1 1 1 1 1 1 | 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 | 0 0 0 0 0 0 0 0 0 | 1 1 1 1 1 1 1 1 1 1 1 1 1 | 0 0 0 0 0 0 0 0 0 | 1 0 0 0 0 0 0 0 0 0 | | | I LOOK FORWARD TO SEEING THE FAMILIAR VAN | SL5 7LZ SL4 5AL SL4 5AL SL4 5AL SL4 5AL SL4 5AL SL4 5AL O SL4 5DP SL4 5DP SL4 5DP SL4 5DP |

| 41 42 43 44 45 46 | HS5-7 HS5-7 HS5-8 HS5-8 HS5-8 HS5-8 | 1 1 1 1 1 | 1 2 2 2 2 2 | 0 0 0 0 | 1 1 1 1 | 0 0 0 0 | 0 0 0 0 0 | | | SL4 2BA SL4 2BA SL4 3NT |
|--|--|--|---|--|---|------------------|---|--|--|---|
| 47 48 49 50 | HS7-1 HS7-2 HS7-2 HS7-2 | 1 1 1 1 | 2 3 3 3 | 0 1 1 0 | 1 1 1 1 | 0 0 0 0 | 0 0 0 0 | CANNOT DO TUESDAYS CANNOT USE TUESDAY | OOMDI ETTED DAY WARDEN ON DELLAY E O | SL6 9DT SL6 7AX SL6 7AX SL6 7AX |
| 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 | HS7-3 HS9-2 HS9-2 HS9-2 HS9-2 HS9-3 HS9-3 HS9-3 HS10-1 HS10-1 HS10-2 HS10-2 HS10-2 HS10-2 HS10-2 HS10-4 HS10-4 HS10-4 HS10-4 HS10-4 HS10-4 HS10-5 HS10-5 | 2 1 1 1 1 0 1 1 1 1 1 1 1 1 1 1 | 2 1 1 1 1 1 0 1 1 1 1 1 1 1 1 1 1 | 0 0 0 0 0 0 0 0 0 0 0 0 | 1 1 1 1 1 0 1 1 1 1 1 1 1 1 1 | | 0 0 0 0 0 0 0 0 0 0 0 0 0 | | COMPLETED BY WARDEN ON BEHALF OF RESIDENTS | SL6 9LN SL6 1PQ SL6 1PQ SL6 1PQ SL6 4EP SL5 7BE SL5 7BE SL5 7BE SL5 9XA SL5 9XA SL5 9XA SL5 9XA SL5 9XA SL5 9XA SL5 9XA SL5 9XA SL5 9XB SL5 9JW SL5 9JW SL5 9JW SL5 9JW SL5 9DF SL5 9DF |
| 73 | HS10-5 | 1 | 1 | 0 | 1 | 0 | 0 | I CAN COLLECT AND CHOOSE FOR OTHERS WHO MAY BE UNAVAILABLE | THANK YOU SO MUCH MR HINCHLIFFE FO SETTING UP THIS SERVICE FOR ALL AT | SL5 9DF OR |
| 74 75 | HS7-3 | 2 | 2 | 0 | 1 | 0 | 1 | TIME; TIME LIMIT FOR THE PERIOD OF COLLECTION WOULD COINCIDE WITH END OF THE SCHOOL DAY i.e. 15.40pm | PEYTON HOUSE. WE ARE VERY GRATEF & VERY HAPPY WITH THIS. 1. CHOICE OF BOOKS / TAPES / CDS WILL BE DEPLETED. 2. LOCATION AT ALTWOO WILL THERE BE PARKING FACILITIES WITH EASY ACCESS TO MOBILE LIB VEHICLE? IF WE AS VOLUNTEERS ARE TO BE GIVEN AN ALTERNATIVE LOCATION FOR COLLECTING BOOKS AT MAIDENHEAD LIND PARKING WITHIN THIS VICINITY COULE PROVE TO BE RESTRICTIVE. WILL THE REQUEST FOR USE OF SUCH A FACILITY EASILY ACCESSED? | SL6 9LN - D: H 3. N |
| 76 77 78 79 | MAIDENHEAD | 1 | 3 | 0 | 2 | 1 | Ö | TOO LONG BETWEEN VISITS | ENGLI NOCESCED! | SL6 2PR |