

MOBILE SERVICE: CONSULTATION MAY - JUNE 2009 Proposed changes to scheduled routes

PUBLIC ROUTES

Ref. no	Service Location	USAGE	ACCEPT DAY / TIME	Q2 Comment included	ACCEPT 3-weekly	Q3 Comment included	General Comment included	Q2 COMMENT on DAY / TIME	Q3 COMMENT ON SCHEDULE	GENERAL COMMENTS	POSTCODE
1	A5	1	2	0	1	0	1			VERY GOOD - ESPECIALLY PERSONNEL	SL6 2PD
2	A5	1	2	0	1	0	0				SL6 2PD
3	A5	1	2	0	1	0	0				SL6 2NX
4	B1	1	0	0	1	0	0				SL6 6NU
5	B2	1	2	0	1	0	0				SL6 5DJ
6	B2	1	2	0	1	0	0				SL6 5DZ
7	B2	1	2	0	1	0	0				SL6 5DH
8	B2	1	2	0	1	0	1			I HAVE ALWAYS HAD EXCELLENT SERVICE FROM THE MOBILE LIBRARY. THANK YOU	SL6 5DN
9	B2	1	2	0	1	0	1			GREAT ASSETT.	SL6 5AB
10	B2	1	2	0	1	0	1			A GREAT SERVICE!	SL6 5HY
11	B3	1	2	0	1	0	0				SL6 5LA
12	B3	0	2	0	1	0	0				SL6 5JU
13	B3	1	1	0	1	0	0				SL6 5JU
14	B3	1	2	0	1	0	0				SL6 5JU
15	B3	2	1	0	1	0	0				SL6 5JU
16	B3	1	2	0	1	0	0				SL6 5JU
17	B4	1	2	0	1	0	0				SL6 5HQ
18	B5	1	2	0	1	0	1			VERY HELPFUL	SL6 6HH
19	B6	1	2	0	1	0	0				SL6 6JQ
20	B6	1	2	0	1	0	0				SL6 6EN
21	B7	1	2	0	1	0	0				SL6 3NR
22	C3	1	2	0	1	0	0				SL6 0JZ
23	C3	1	2	0	1	0	1			GOOD SELECTION OF BOOKS, HOPE THIS CONTINUES	RG10 0JB
24	C5	1	2	0	1	0	0				SL6 5LH
25	C6	1	2	0	1	0	0				SL6 6QZ
26	D1	1	2	0	1	0	0				SL6 7JA
27	D2	1	2	0	1	0	0				SL6 5BQ
28	D3	1	2	1	1	0	1	PLEASE DO KEEP THE SERVICE GOING		THE SERVICE IS A LIFELINE TO PEOPLE WHO CANNOT GET INTO THE TOWN LIBRARY AND IT WOULD BE VERY SAD TO SEE IT END. IT IS VERY WELL MANNED AT PRESENT	SL6 8HU
29	D3	1	2	1	1	0	1	PLEASE CONTINUE WITH THIS EXCELLENT SERVICE, ESPECIALLY AS I AM AN OAP.		THIS IS A MOST VALUABLE SERVICE WITH SUCH A PLEASANT AND HELPFUL DRIVER / ASSISTANT SO PLEASE CONTINUE AS SOME OF US STILL LIKE TO READ BOOKS.	SL6 8HU
30	D4	1	2	0	1	0	0				SL6 1YZ
31	D4	1	2	0	1	0	0				SL6 1YZ
32	D5	1	2	0	1	0	0				SL4 4HH
33	C7	1	2	0	1	0	0				RG9 4DG
34	C7	1	2	0	1	0	0				RG10 9YS
35	E1	1	2	0	1	0	0				RG10 8QS
36	E2	1	1	0	1	0	0				SL6 5NN
37	E2	1	1	0	1	0	0				SL6 5NL
38	E2	1	2	0	1	0	0				SL6 5NN
39	E2	1	1	0	1	0	0				SL6 5NN
40	E11	1	2	0	1	0	0				SL6 7PN



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HOMES ROUTES

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1	HS1-1	1	1	0	1	0	0				SL4 4AE
2	HS1-1	1	2	0	1	0	0				SL4 4BE
3	HS1-1	1	1	0	0	0	0				SL4 4YS
4	HS1-2	1	1	0	1	0	0				SL3 9JZ
5	HS1-3	1	1	0	0	0	1			AS A VOLUNTEER I SOMETIMES FIND IT DIFFICULT TO COLLECT BOOKS EVERY 3RD TUESDAY. WOULD APPRECIATE ALTERNATIVE TIMES / DATES TO AVOID HAVING TO COLLECT DOUBLE AMOUNTS IF I'M AWAY.	SL6 3EP
6	HS2-1	1	1	0	1	0	0				SL4 3TP
7	HS2-1	1	1	0	1	0	0				SL4 3TP
8	HS2-1	1	1	0	1	0	0				SL4 3TP
9	HS2-1	1	1	0	1	0	0				SL4 3TP
10	HS2-2	1	1	0	1	0	0				SL4 3SD
11	HS2-3	1	1	0	1	0	0				SL4 4JF
12	HS2-3	1	1	0	1	0	0				SL4 4JF
13	HS2-3	1	1	0	1	0	0				SL4 4JF
14	HS3-2	1	1	0	1	0	0				SL6 3XB
15	HS3-2	1	1	0	1	0	0				SL6 3XB
16	HS3-4	1	1	0	1	0	0				SL6 6JQ
17	HS3-5	1	1	0	1	0	0				SL6 8AL
18	HS3-6	1	1	0	1	0	0				SL6 7YW
19	HS3-6	1	1	0	1	0	0				SL6 7YW
20	HS3-6	0	0	0	0	0	0				SL6 7YW
21	HS3-7	1	1	0	1	0	0				SL6 7NX
22	HS3-7	1	1	0	1	0	0				SL6 7NX
23	HS4-2	1	3	1	1	0	1	LYNWOOD NURSING HOME TAKE RESIDENTS TO WAITROSE ON TUESDAY FOR 9 - 10.30. FRIDAY MORNING IS THE ONLY DAY ON WHICH WE ARE TAKEN SHOPPING - AFTER 12 NOON WOULD BE BETTER.	WE ALREADY HAVE A 3-WEEK SCHEDULE	NOW TOLD IT'S FRIDAY AND AGAIN WE ARE NOT HERE UNTIL NOON.	SL5 0EE
24	HS4-2	1	3	1	0	1	1	UNABLE TO ATTEND DUE TO COMMUNAL SHOP		THIS IS A VITAL SERVICE FOR THE ELDERLY RETURN FROM SHOPPING 12 NOON. IN THURSDAY OR FRIDAY AFTERNOON.	SL5 0AQ
25	HS4-2	1	3	1	1	0	1				SL5 0AQ
26	HS4-3	1	2	0	1	0	0				SL5 7LZ
27	HS4-3	1	1	0	1	0	1			I LOOK FORWARD TO SEEING THE FAMILIAR VAN	SL5 7LZ
28	HS5-2	1	2	0	1	0	0				SL4 5AL
29	HS5-2	1	2	0	1	0	0				SL4 5AL
31	HS5-2	1	2	0	1	0	0				SL4 5AL
32	HS5-2	1	2	0	1	0	0				SL4 5AL
33	HS5-2	1	2	0	1	0	0				SL4 5AL
34	HS5-3	1	2	0	1	0	0				0
35	HS5-3	1	2	0	1	0	0				0
36	HS5-5	1	2	0	1	0	0				SL4 5DP
37	HS5-5	1	2	0	1	0	0				SL4 5DP
38	HS5-5	1	2	0	1	0	0				SL4 5DP
39	HS5-6	1	2	0	1	0	0				0
40	HS5-7	1	1	0	1	0	0				SL4 2BA



Count of ACCEPT DAY / TIME		DEPT DAY / TIME			Grand Total
Service Location	not affected by change	happy with change	not happy with change	not answered	
A5		4			4
B1				1	1
B2		6			6
B3	2	4			6
B4		1			1
B5		1	1		2
B6		2			2
B7		1			1
C3		2			2
C5		1			1
C6		1			1
C7		2			2
D1		1			1
D2		1			1
D3		2			2
D4		2			2
D5		1			1
E1		1			1
E10		2			2
E11		5			5
E2	3	1			4
E5		1			1
E6	1	1			2
F2				1	1
G1	1	1			2
G10	1	2			3
G2	1				1
G3	1	3			4
G4		1			1
G5	1				1
G6	1				1
G7	3				3
G8		1			1
G9	4	1			5
Grand Total	19	52	1	2	74

t of ACCEPT 3-wCEPT 3-weekly					
Service Location	not answered	accept 3 weekly schedule	do NOT accept 3-weekly schedule	don't know	Grand Total
A5		4			4
B1		1			1
B2		6			6
B3		6			6
B4		1			1
B5		1	1		2
B6		2			2
B7		1			1
C3		2			2
C5		1			1
C6		1			1
C7		2			2
D1		1			1
D2		1			1
D3		2			2
D4		2			2
D5		1			1
E1		1			1
E10		2			2
E11		5			5
E2		4			4
E5		1			1
E6		2			2
F2	1				1
G1		1		1	2
G10		2		1	3
G2		1			1
G3		4			4
G4			1		1
G5		1			1
G6		1			1
G7		2	1		3
G8		1			1
G9		5			5
Grand Total	1	68	3	2	74

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1	A5	1	2	0	1	0	1			VERY GOOD - ESPECIALLY PERSONNEL	SL6 2PD
2	A5	1	2	0	1	0	0				SL6 2PD
3	A5	1	2	0	1	0	0				SL6 2NX
4	B1	1	not answered	0	1	0	0				SL6 6NU
5	B2	1	2	0	1	0	0				SL6 5DJ
6	B2	1	2	0	1	0	0				SL6 5DZ
7	B2	1	2	0	1	0	0				SL6 5DH
8	B2	1	2	0	1	0	1			I HAVE ALWAYS HAD EXCELLENT SERVICE FROM THE MOBILE LIBRARY. THANK YOU	SL6 5DN
9	B2	1	2	0	1	0	1			GREAT ASSETT.	SL6 5AB
10	B2	1	2	0	1	0	1			A GREAT SERVICE!	SL6 5HY
11	B3	1	2	0	1	0	0				SL6 5LA
12	B3	ot answe	2	0	1	0	0				SL6 5JU
13	B3	1	1	0	1	0	0				SL6 5JU
14	B3	1	2	0	1	0	0				SL6 5JU
15	B3	2	1	0	1	0	0				SL6 5JU
16	B3	1	2	0	1	0	0				SL6 5JU
17	B4	1	2	0	1	0	0				SL6 5HQ
18	B5	1	2	0	1	0	1			VERY HELPFUL	SL6 6HH
19	B6	1	2	0	1	0	0				SL6 6JQ
20	B6	1	2	0	1	0	0				SL6 6EN
21	B7	1	2	0	1	0	0				SL6 3NR
22	C3	1	2	0	1	0	0				SL6 0JZ
23	C3	1	2	0	1	0	1			GOOD SELECTION OF BOOKS, HOPE THIS CONTINUES	RG10 0JB
24	C5	1	2	0	1	0	0				SL6 5LH
25	C6	1	2	0	1	0	0				SL6 6QZ
26	D1	1	2	0	1	0	0				SL6 7JA
27	D2	1	2	0	1	0	0				SL6 5BQ
28	D3	1	2	1	1	0	1	PLEASE DO KEEP THE SERVICE GOING		THE SERVICE IS A LIFELINE TO PEOPLE WHO CANNOT GET INTO THE TOWN LIBRARY AND IT WOULD BE VERY SAD TO SEE IT END. IT IS VERY WELL MANNED AT PRESENT	SL6 8HU
29	D3	1	2	1	1	0	1	PLEASE CONTINUE WITH THIS EXCELLENT SERVICE, ESPECIALLY AS I AM AN OAP.		THIS IS A MOST VALUABLE SERVICE WITH SUCH A PLEASANT AND HELPFUL DRIVER/ ASSISTANT SO PLEASE CONTINUE AS SOME OF US STILL LIKE TO READ BOOKS.	SL6 8HU
30	D4	1	2	0	1	0	0				SL6 1YZ
31	D4	1	2	0	1	0	0				SL6 1YZ
32	D5	1	2	0	1	0	0				SL4 4HH
33	C7	1	2	0	1	0	0				RG9 4DG
34	C7	1	2	0	1	0	0				RG10 9YS
35	E1	1	2	0	1	0	0				RG10 8QS
36	E2	1	1	0	1	0	0				SL6 5NN
37	E2	1	1	0	1	0	0				SL6 5NL
38	E2	1	2	0	1	0	0				SL6 5NN
39	E2	1	1	0	1	0	0				SL6 5NN
40	E11	1	2	0	1	0	0				SL6 7PN
41	E6	1	1	0	1	0	0				SL6 9AW
42	E6	1	2	0	1	0	0				SL6 9AW
43	E10	1	2	0	1	0	0				SL6 7UR

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44	E10	1	2	0	1	0	0				SL6 7UR
45	E11	1	2	0	1	0	0				SL6 7HH
46	E11	1	2	1	1	0	0	AS LONG AS IT CONTINUES!			SL6 7PN
47	E11	1	2	0	1	0	0				SL6 7PN
48	E11	1	2	0	1	0	0				SL6 7PN
49	F2	1	not answered	0	0	0	1			I ENJOY READING AND FIND CARRYING BOOKS BACK DIFFICULT. IF A WEEK IS MISSED IT WILL MEAN A 6-WEEK WAIT INSTEAD OF 4.	SL6 7UN
50	G1	1	2	0	1	0	1			THE SERVICE IS VERY GOOD AND MOST HELPFUL, A MORE FREQUENT CHANGE OF BOOKS WOULD BE APPRECIATED. PLEASE DON'T STOP THE MOBILE LIBRARY FROM COMING. THE LIBRARIAN IS VERY HELPFUL. BOOKS WHICH ARE ORDERED TAKE A LONG TIME TO ARRIVE.	SL6 5AG
51	G1	1	1	0	3	0	1				SL6 4LG
52	G2	1	1	0	1	0	0				SL6 4RW
53	G3	1	2	0	1	0	0				SL6 4NJ
54	G3	1	2	0	1	0	0				SL6 4NW
55	G3	1	1	0	1	0	0				SL6 4NS
56	G3	1	2	0	1	0	0				SL6 4NR
57	G4	1	2	0	2	0	0				SL6 3AK
58	G5	1	1	0	1	0	0				SL6 3JN
59	G6	1	1	0	1	0	0				SL4 5PU
60	G7	1	1	0	1	0	0				SL4 5TH
61	G7	1	1	0	2	0	0				SL4 5TS
62	G7	1	1	0	1	0	0				SL4 5TQ
63	G8	1	2	0	1	0	0				SL6 2PJ
64	G9	1	1	0	1	0	1			GOOD PEOPLE ON THE VAN.	SL6 2AJ
65	G9	1	1	0	1	0	0				SL6 2AE
66	G9	1	2	0	1	0	0				SL6 2AS
67	G9	1	1	0	1	0	0				SL6 2AN
68	G10	1	2	0	3	0	0				SL6 2QT
69	G10	1	2	0	1	0	0				SL6 2QU
70	G10	1	1	0	1	0	0				SL6 2QU
71	A5	1	2	0	1	0	0				SL6 2PF
72	B5	1	3	1	2	1	1	TIME OK - MORE OFTEN THAN EVERY 3 WEEKS PREFERRED	TOO FEW BOOKS AVAILABLE	I LIKE IT AND DON'T WANT TO LOSE IT. IF THE MOBILE CAN ONLY VISIT EVERY 3 WEEKS SO BE IT - BETTER THAN NO MOBILE AT ALL!. IT WOULD BE AN ENORMOUS LOSS TO ME PERSONALLY.	SL6 6HH
73	G9	1	1	0	1	1	1		ONE CAN ALWAYS CHOOSE MORE BOOKS TO COVER 3 WEEKS.		SL6 2AT
74	E5	1	2	0	1	0	0				SL6 9LX



ACCEPT DAPT DAY / TIME					
Service Location	not answered	not affected by change	accept change	do NOT accept change	Grand Total
HS1-0				1	1
HS10-1		3			3
HS10-2		5			5
HS10-4		5			5
HS10-5		3			3
HS1-1		2	1		3
HS1-2		1			1
HS1-3		1			1
HS2-1		4			4
HS2-2		1			1
HS2-3		3			3
HS3-2		2			2
HS3-4		1			1
HS3-5		1			1
HS3-6	1	2			3
HS3-7		2			2
HS4-2				3	3
HS4-3		1	1		2
HS5-2			5		5
HS5-3			2		2
HS5-5			3		3
HS5-6			1		1
HS5-7		2	1		3
HS5-8			4		4
HS7-1			1		1
HS7-2				3	3
HS7-3			2		2
HS9-2		4			4
HS9-3	1	1			2
MAIDENHEAD				1	1
Grand Total	2	44	21	8	75

ACCEPT 3-weekly				
Service Location	not answered	accept 3-weekly schedule	do NOT accept 3-weekly schedule	Grand Total
HS1-0		1		1
HS10-1		3		3
HS10-2		5		5
HS10-4		5		5
HS10-5		3		3
HS1-1	1	2		3
HS1-2		1		1
HS1-3	1			1
HS2-1		4		4
HS2-2		1		1
HS2-3		3		3
HS3-2		2		2
HS3-4		1		1
HS3-5		1		1
HS3-6	1	2		3
HS3-7		2		2
HS4-2	1	2		3
HS4-3		2		2
HS5-2		5		5
HS5-3		2		2
HS5-5		3		3
HS5-6		1		1
HS5-7		3		3
HS5-8		4		4
HS7-1		1		1
HS7-2		3		3
HS7-3		2		2
HS9-2		4		4
HS9-3	1	1		2
MAIDENHEAD			1	1
Grand Total	5	69	1	75

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1	HS1-1	1	1	0	1	0	0				SL4 4AE
2	HS1-1	1	2	0	1	0	0				SL4 4BE
3	HS1-1	1	1	0	0	0	0				SL4 4YS
4	HS1-2	1	1	0	1	0	0				SL3 9JZ
5	HS1-3	1	1	0	0	0	1			AS A VOLUNTEER I SOMETIMES FIND IT DIFFICULT TO COLLECT BOOKS EVERY 3RD TUESDAY. WOULD APPRECIATE ALTERNATIVE TIMES / DATES TO AVOID HAVING TO COLLECT DOUBLE AMOUNTS IF I'M AWAY.	SL6 3EP
6	HS2-1	1	1	0	1	0	0				SL4 3TP
7	HS2-1	1	1	0	1	0	0				SL4 3TP
8	HS2-1	1	1	0	1	0	0				SL4 3TP
9	HS2-1	1	1	0	1	0	0				SL4 3TP
10	HS2-2	1	1	0	1	0	0				SL4 3SD
11	HS2-3	1	1	0	1	0	0				SL4 4JF
12	HS2-3	1	1	0	1	0	0				SL4 4JF
13	HS2-3	1	1	0	1	0	0				SL4 4JF
14	HS3-2	1	1	0	1	0	0				SL6 3XB
15	HS3-2	1	1	0	1	0	0				SL6 3XB
16	HS3-4	1	1	0	1	0	0				SL6 6JQ
17	HS3-5	1	1	0	1	0	0				SL6 8AL
18	HS3-6	1	1	0	1	0	0				SL6 7YW
19	HS3-6	1	1	0	1	0	0				SL6 7YW
20	HS3-6	0	0	0	0	0	0				SL6 7YW
21	HS3-7	1	1	0	1	0	0				SL6 7NX
22	HS3-7	1	1	0	1	0	0				SL6 7NX
23	HS4-2	1	3	1	1	0	1	LYNWOOD NURSING HOME TAKE RESIDENTS TO WAITROSE ON TUESDAY FOR 9 - 10.30. FRIDAY MORNING IS THE ONLY DAY ON WHICH WE ARE TAKEN SHOPPING - AFTER 12 NOON WOULD BE BETTER.	WE ALREADY HAVE A 3-WEEK SCHEDULE	NOW TOLD IT'S FRIDAY AND AGAIN WE ARE NOT HERE UNTIL NOON.	SL5 0EE
24	HS4-2	1	3	1	0	1	1	UNABLE TO ATTEND DUE TO COMMUNAL SHOP		THIS IS A VITAL SERVICE FOR THE ELDERLY RETURN FROM SHOPPING 12 NOON. IN THURSDAY OR FRIDAY AFTERNOON.	SL5 0AQ
25	HS4-2	1	3	1	1	0	1				SL5 0AQ
26	HS4-3	1	2	0	1	0	0				SL5 7LZ
27	HS4-3	1	1	0	1	0	1			I LOOK FORWARD TO SEEING THE FAMILIAR VAN	SL5 7LZ
28	HS5-2	1	2	0	1	0	0				SL4 5AL
29	HS5-2	1	2	0	1	0	0				SL4 5AL
31	HS5-2	1	2	0	1	0	0				SL4 5AL
32	HS5-2	1	2	0	1	0	0				SL4 5AL
33	HS5-2	1	2	0	1	0	0				SL4 5AL
34	HS5-3	1	2	0	1	0	0				
35	HS5-3	1	2	0	1	0	0				
36	HS5-5	1	2	0	1	0	0				SL4 5DP
37	HS5-5	1	2	0	1	0	0				SL4 5DP
38	HS5-5	1	2	0	1	0	0				SL4 5DP
39	HS5-6	1	2	0	1	0	0				
40	HS5-7	1	1	0	1	0	0				SL4 2BA

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